



ADVANCE MEDICAL PRACTICE WINDSOR

PRACTICE INFORMATION BROCHURE

ABOUT US

At Advance Medical Practice, our aim is to provide all patients with a professional and comprehensive level of medical care. We offer a wide range of health services across our three conveniently located practices.

Our doctors take a proactive approach to the health and well being of patients, offering advice and working with them to assist where possible in maintaining a healthy life.

PRACTICE OPENING HOURS

MON, TUES, WED, FRI: 8:30am to 5:30pm

THURS: 8:30am to 6pm

SAT, SUN: 9am to 2pm

DOUGLASS HANLY MOIR

MON TO FRI: 8am to 1pm

SAT, SUN: CLOSED

Riverview Shopping Centre

Address: Shop 26, 227 George Street,

Windsor, NSW, 2756

Phone: 02 4577 2677

Fax: 02 4577 9722

Website: www.theamp.com.au

Email: windsor@theamp.com.au

ABN: 86 958 906 367

OUR TEAM

Doctors

Dr Zakir Parvez (M)
Dr Rebeka Parvez (F)
Dr Shamim Uzzaman (M)
Dr Nagesuparan Baheerathan (M)
Dr Nasrin Haque (M)
Dr Dharani Suthersan (F)
Dr Nidhi Bajaj (F)
Dr Emenike Muonanu (M)
Dr Raymond Yeow (M)
Dr David Sor (M) - Specialises in skin. Currently on Leave
Dr Rawanqual Islam (M) - Currently on LSL
Dr Mustafa Ali (Registrar) (M)
Dr Lily Tian - (Registrar) (F)
Dr Niluni Madapatha - (Registrar) (F)
Dr Amelia Lai - (Registrar) (F)

Practice Nurses

Akanki - Registered Nurse
Karrel - Registered Nurse
Jalpa - Enrolled Nurse

Administration

Kimberley - Practice Manager
Morgan - Senior Reception Supervisor
Taylor - Senior Receptionist
Rhiannon - Senior Receptionist
Jaide - Senior Receptionist
Sarah - Senior Receptionist
Natasha - Receptionist
Mickayla - Receptionist
Antonia - Receptionist
Lily - Receptionist
Julie - Accounts Officer
Helen - Accounts Office

SERVICES

Allied Health Services

Diabetes Educator - Narelle Artz
Dietician - Nutrition Care Services
Endocrinologist - Dr Irfan Aziz
Podiatrist - Your Foot & Ankle Clinic
Pathology - Douglass Hanly Moir
ECG / Holter Monitors - Cardio First

Medical Services

Skin Cancer Checks
Mental Health
Women's Health
Men's Health
Children's Health
Adolescent Health
Family Planning & Contraception
Sexual Health
Antenatal & Postnatal Care
Pap Smears
Health Assessments
Childhood Immunisations
Adult Immunisations
Covid-19 Vaccinations
Flu Vaccinations
Chronic Disease Management
Workers Compensation
Pre-employment and Insurance
Fitness to Drive Assessments
ECG Heart Assessment
Spirometry
Iron Infusions
Mirena Insertion
Implanon Insertion
Implanon Removal

**Scan the
QR Code to
book online**



BILLINGS

Advance Medical Practice Windsor is a Mixed Billing Practice. Patients who DO NOT meet the bulk-billing criteria will be charged a consultation fee. In some cases, selected services will be eligible to receive a rebate from Medicare.

MONDAY TO SATURDAY CONSULT FEES

Short Consult

Private Fee: \$25.00

Rebate Fee: \$18.20

Out of Pocket: \$6.80

Standard Consult

Private Fee: \$50.00

Rebate Fee: \$39.75

Out of Pocket: \$10.25

Long Consult

Private Fee: \$90.00

Rebate Fee: \$76.95

Out of Pocket: \$13.05

SUNDAY CONSULT FEES

Short Consult

Private Fee: \$40.00

Rebate Fee: \$30.65

Out of Pocket: \$9.35

Standard Consult

Private Fee: \$70.00

Rebate Fee: \$51.80

Out of Pocket: \$18.20

Long Consult

Private Fee: \$110.00

Rebate Fee: \$88.80

Out of Pocket: \$21.20

ELIGIBLE BULK-BILLING CRITERIA

Hold a valid
Concession,
Pension or
Health Care
Card

Hold a valid
Department
of Veteran
Affairs (DVA)
Card

Identify as
Aboriginal
and/or Torres
Strait Islander

Under the
age of
18 years
old

PROCEDURE FEES FOR ALL PATIENTS

Commercial Driving Forms

Private Fee: \$130.00

Rebate Fee: NIL

Out of Pocket: \$130.00

Implanon Insertion

Private Fee: \$140.00

Rebate Fee: \$77.40

Out of Pocket: \$62.60

Iron Infusion - 1 Vial

Private Fee: \$125.00

Rebate Fee: \$76.95

Out of Pocket: \$48.05

Implanon Removal

Private Fee: \$170.00

Rebate Fee: \$103.95

Out of Pocket: \$66.05

Iron Infusion - 2 Vials

Private Fee: \$175.00

Rebate Fee: \$113.30

Out of Pocket: \$61.70

Implanon Insertion & Removal Combined

Private Fee: \$200.00

Rebate Fee: \$141.60

Out of Pocket: \$58.40

Mirena Insertion

Private Fee: \$250.00

Rebate Fee: \$134.65

Out of Pocket: \$115.35

medicare

Appointments

Appointments take priority. If you require a long consultation, please advise reception when booking the appointment. Patients can call us on 4577 2677 to book, or alternatively click the below link to book on our website:

www.theamp.com.au or book via HotDoc.

Walk-In Service

Advance Medical Practice Windsor offers patients the option to walk in and see a doctor. This service means no appointment is booked and the patient comes in and waits for the first available. This is not our preferred way for patients to see a doctor but is an available option. Reception staff CANNOT guarantee waiting times.

Home Visits

Regular patients of our practice are able to obtain visits in their home, residential aged care facility, residential care facility or hospital, both within and outside normal opening hours where such visits are deemed and reasonable at the doctor's discretion.

Recalls and Reminder System

Our practice is committed to preventative care. Patients are recalled to our practice for a variety of reasons e.g., abnormal test results & follow up consultations. It is important that your personal information is kept up to date with a current phone number and emergency contact. Patients are requested to inform the Doctor, Nurse or Reception if they choose not to be informed of reminders/recalls (including contact via SMS to my mobile phone number where applicable) so this can be noted on file.

Communication

Patients can communicate with practice staff through Phone Call, Email, Facebook or a Website enquiry. HotDoc (online booking and recall system) automatically reminds patients of upcoming appointments and results they have at the practice. This is done through HotDoc's internal SMS system.

Confidentiality

Your medical record is a confidential document. It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised members of staff. We abide by the strict National Privacy Principles available at:

www.privacy.gov.au/health/index.html

After Hours Services

Hawkesbury Hospital: 02 4560 5555

National Home Doctor Service: 137425

After Hours GP Helpline: 1800 022 222

GPs After Hours Clinic Hawkesbury Hospital: 02 4560 5780

Hearing or Language Difficulty

To help our GP's ensure they fully understand the nature of the patient's problem and patients fully understand the outcome of the consultation we use an interpreter service where necessary:

Translating and Interpreting Service (TIS) - 1300 131 450 (free)

Australian Sign Language (AUSLAN) - 1800 246 945 (free)

Reception can phone the TIS phone line for any patients needing assistance in their consultation, AUSLAN will need to be booked in prior to the consultation.

Patient Rights

If you have a problem, we would like to hear about it. Please feel free to talk to your doctor or a receptionist, or if you prefer you can write to us. We take your concerns, suggestions and complaints seriously. Complaints can be emailed to:

practicemanager@theamp.com.au

Health Complaints

We take your concerns, suggestions and complaints seriously. However, if you wish to take a matter further, please contact:

Health Care Complaints Commission:

Locked Mail Bag 18

STRAWBERRY HILLS NSW 2012

PH: 1800 043 159