



ADVANCE MEDICAL PRACTICE

PRACTICE INFORMATION BROCHURE

ABOUT US

At Advance Medical Practice, our aim is to provide all patients with a professional and comprehensive level of medical care. We offer a wide range of health services across our three conveniently located practices. Our doctors take a proactive approach to the health and well being of patients, offering advice and working with them to assist where possible in maintaining a healthy life.

PRACTICE OPENING HOURS

MONDAY TO FRIDAY: 8am to 6pm
SATURDAY & SUNDAY: 9am to 2pm

DOUGLASS HANLY MOIR

MÖNDAY TO FRIDAY: 8am to 1pm
SATURDAY & SUNDAY: CLOSED

Riverview Shopping Centre
Address: Shop 26, 227 George Street,
Windsor, NSW, 2756
Phone: 02 4577 2677
Fax: 02 4577 9722
Website: www.theamp.com.au
Email: windsor@theamp.com.au
ABN: 86 958 906 367

OUR TEAM

Doctors

Dr Zakir Parvez (M)
Dr Shamim Uzzaman (M)
Dr Nagesuparan Baheerathan (M)
Dr Rajib Das (M)
Dr Raymond Yeow (M)
Dr Vinori Vidanapathirana (F)
Dr Belinda Docwra (F)
Dr Shaza Tahir (F)
Dr Farah Fahd (F)
Dr Janaki Patel (F)

Practice Nurses

Natasha Kuzmanovic - Registered Nurse
Akanki Patel - Registered Nurse
Jalpa Solanki - Enrolled Nurse

Administration

Kimberley - Practice Manager
Taylor - Office Manager
Morgan - Reception Supervisor
Rhiannon - Senior Receptionist
Mickayla - Senior Receptionist
Chloe - Receptionist
Grace - Receptionist
Helen - Accounts Supervisor

SERVICES

Allied Health Services

Endocrinologist - Dr Irfan Aziz
Diabetes Educator - Narelle Artz
Dietician - Nutrition Care Services
Podiatrist - Your Foot & Ankle Clinic
ECG / ECHO / Holter Monitor - Cardio First
Sleep Studies - Centurion Sleep Studies
Pathology - Douglass Hanly Moir

Medical Services

Skin Checks and Procedures
Mental Health
Women's Health
Men's Health
Children's Health
Adolescent Health
Family Planning & Contraception
Sexual Health
Antenatal & Postnatal Care
Pap Smears
Health Assessments
Childhood Immunisations
Adult Immunisations
Covid-19 Vaccinations
Flu Vaccinations
Chronic Disease Management
Workers Compensation
Pre-employment and Insurance
Fitness to Drive Assessments
ECG Heart Assessment
24hr Blood Pressure Monitor (ABPM)
Ankle Brachial Index (ABI)
International Normalised Ratio (INR)
Spirometry
Iron Infusions
Mirena Insertion & Removal
Implanon Insertion & Removal

BILLINGS

Advance Medical Practice Windsor is a Mixed Billing Practice. Patients who DO NOT meet the bulk-billing criteria will be charged a consultation fee. In some cases, selected services will be eligible to receive a rebate from Medicare.

MONDAY TO SATURDAY CONSULT FEES

Telephone Consult	Standard Consult	Long Consult
Private Fee: \$70.00	Private Fee: \$70.00	Private Fee: \$125.00
Rebate Fee: \$42.85	Rebate Fee: \$42.85	Rebate Fee: \$82.90
Out of Pocket: \$27.15	Out of Pocket: \$27.15	Out of Pocket: \$42.10

SUNDAY CONSULT FEES

Telephone Consult	Standard Consult	Long Consult
Private Fee: \$70.00	Private Fee: \$100.00	Private Fee: \$145.00
Rebate Fee: \$42.85	Rebate Fee: \$55.80	Rebate Fee: \$95.70
Out of Pocket: \$27.15	Out of Pocket: \$44.20	Out of Pocket: \$49.30

ELIGIBLE BULK-BILLING CRITERIA

Hold a valid Concession, Pension or Health Care Card	Hold a valid Department of Veteran Affairs (DVA) Card	Identify as Aboriginal and/or Torres Strait Islander	Under the age of 18 years old
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PROCEDURE FEES FOR ALL PATIENTS

Mirena Insertion Private Fee: \$250.00 Rebate Fee: \$129.15 Out of Pocket: \$120.85	Implanon Insertion Private Fee: \$140.00 Rebate Fee: \$77.35 Out of Pocket: \$62.65	Commercial Driving Forms Private Fee: \$130.00 Rebate Fee: NIL Out of Pocket: \$130.00
Mirena Removal Private Fee: \$125.00 Rebate Fee: \$82.90 Out of Pocket: \$42.10	Implanon Removal Private Fee: \$170.00 Rebate Fee: \$101.70 Out of Pocket: \$68.30	Iron Infusion - 1 Vial Private Fee: \$125.00 Rebate Fee: \$82.90 Out of Pocket: \$42.10
Mirena Insertion & Removal Combined Private Fee: \$270.00 Rebate Fee: \$169.20 Out of Pocket: \$100.80	Implanon Insertion & Removal Combined Private Fee: \$200.00 Rebate Fee: \$136.20 Out of Pocket: \$63.80	Iron Infusion -2 Vials Private Fee: \$175.00 Rebate Fee: \$122.15 Out of Pocket: \$52.85

The Medicare logo is located at the bottom right of the page. It consists of the word "medicare" in a lowercase, sans-serif font. The letters are white and set against a green, rounded rectangular background.

Appointments

Appointments take priority. If you require a long consultation, please advise reception when booking the appointment. Patients can call us on 4577 2677 to book, or alternatively click the below link to book on our website: www.theamp.com.au or book via HotDoc.

Walk-In Service

Advance Medical Practice Windsor offers patients the option to walk in and see a doctor. This service means no appointment is booked and the patient comes in and waits for the first available. This is not our preferred way for patients to see a doctor but is an available option. Reception staff CANNOT guarantee waiting times.

Home Visits

Regular patients of our practice are able to obtain visits in their home, residential aged care facility, residential care facility or hospital, both within and outside normal opening hours where such visits are deemed and reasonable at the doctor's discretion.

Recalls and Reminder System

Our practice is committed to preventative care. Patients are recalled to our practice for a variety of reasons e.g., abnormal test results & follow up consultations. It is important that your personal information is kept up to date with a current phone number and emergency contact. Patients are requested to inform the Doctor, Nurse or Reception if they choose not to be informed of reminders/recalls (including contact via SMS to my mobile phone number where applicable) so this can be noted on file.

Communication

Patients can communicate with practice staff through Phone Call, Email, Facebook or a Website enquiry. HotDoc (online booking and recall system) automatically reminds patients of upcoming appointments and results they have at the practice. This is done through HotDoc's internal SMS system.

Confidentiality

Your medical record is a confidential document. It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised members of staff. We abide by the strict National Privacy Principles available at:

www.privacy.gov.au/health/index.html

After Hours Services

Hawkesbury Hospital: 02 4560 5555

National Home Doctor Service: 137425

After Hours GP Helpline: 1800 022 222

GPs After Hours Clinic Hawkesbury Hospital: 02 4560 5780

Hearing or Language Difficulty

To help our GP's ensure they fully understand the nature of the patient's problem and patients fully understand the outcome of the consultation we use an interpreter service where necessary:

Translating and Interpreting Service (TIS) - 1300 131 450 (free)

Australian Sign Language (AUSLAN) - 1800 246 945 (free)

Reception can phone the TIS phone line for any patients needing assistance in their consultation, AUSLAN will need to be booked in prior to the consultation.

Patient Rights

If you have a problem, we would like to hear about it. Please feel free to talk to your doctor or a receptionist, or if you prefer you can write to us. We take your concerns, suggestions and complaints seriously. Complaints can be emailed to:

practicemanager@theamp.com.au

Health Complaints

We take your concerns, suggestions and complaints seriously. However, if you wish to take a matter further, please contact:

Health Care Complaints Commission:

Locked Mail Bag 18

STRAWBERRY HILLS NSW 2012

PH: 1800 043 159